

# April 2025

- In This Newsletter:
- Switch Port Mapper Upgrade: New POE Power Draw Measurement + 15% Launch Discount
- Customer Call Insights: Unlocking More Value from NetScanTools Pro
- Feature Spotlight: Tools You Might Be Overlooking
- What's Ahead: UX Improvements, Maintenance Program News, and Website Refresh
- Feedback Request: Legacy Tools Under Review We Want Your Input

# News...

#### From the Editor...

New and exciting changes are coming to both NetScanTools Pro and the Managed Switch Port Mapping Tool. Keep watching for our newsletters.

-Kirk

**Subject Line:** Big Upgrade to Switch Port Mapper + Highlights from Our Customer Calls!

Header: New Features, Fresh Feedback, and What's Next for NetScanTools Pro

## Measure Power Draw from POE Devices with Switch Port Mapper!

We're excited to announce a powerful new upgrade to our Switch Port Mapper: it now measures **power draw from \*POE (Power over Ethernet) devices!** 

\*This first iteration covers HP/HPE switches and some other brands may also work depending on their SNMP implementations.

# Why this matters:

- **Troubleshooting IP Cameras:** Determine if underperforming or non-responsive POE cameras are getting sufficient power without having to physically test them.
- Optimizing Network Power Usage: Gain visibility into power loads from phones, access points, or other POE equipment across switches to ensure efficient energy usage.

If you manage remote networks or need to audit power distribution, this is a musthave.

To celebrate, we're offering 15% off new Switch Port Mapper licenses through April 30th! Use promo code POEPOWER15 at checkout.

#### Thank You to Our Customers - Your Feedback is Powering Our Progress

Over the past month, we held multiple customer meetings to learn how teams like yours are using NetScanTools Pro. We appreciate everyone who took the time to share insights. Here's what we heard and how it's shaping what's next:

**You Told Us You Use Just a Few Tools...** ...but there's so much more value under the hood. Here are some of the tools you might be overlooking:

- Duplicate IP Detector: Crucial for preventing network instability.
- ARP Scanner + Ping Scanner: Identify unused devices and clean up your infrastructure
- Wake on LAN: Remotely power on machines for updates or access.
- IP/MAC Address Database: Keep your network visibility organized.
- **SSL Certificate Scanner**: Verify certificate expiry and security compliance easily.
- **DNS & WHOIS Tools**: Used to trace spam, verify domains, and troubleshoot from both internal and external perspectives.

Whether you're at a space agency or managing a local municipality, the tools you need are likely already in your toolkit.

## Looking Ahead: New Site, UX Improvements, and More

- **We're keeping our Annual Maintenance Program** and investing in better onboarding and user experience throughout 2025.
- A **rebrand and website refresh** is underway. Expect a new look, but the same powerful tools.
- Considering trimming unused legacy tools (like Finger, Cache Forensics, and OS Fingerprinting). Let us know if these are part of your workflow!

We're here to build tools that work for you. Stay tuned, and thank you for being part of the NetScanTools community!

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# **Contact Information**

If you have any questions or suggestions, please feel free to email.

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